Thank you for your purchase of the Ducati Diagnostic Kit.

The USB driver for the interface should already be available in your windows computer and should install automatically.
If you experience any problems with driver installation, here is a troubleshooting guide:

- ○ With the USB interface connected to your computer, open device manager.
- ○ Look for Ports (COM and LPT) in the drop down list in device manager
- ○ It should show USB Serial and a COM number, (note the COM Port being used, you will need it to set the Melcodiag software up) if it doesn't, then you need to install the USB driver manually.
- ○ Go to www.ftdichip.com and choose Drivers from the Tabs at the top of the page.
- ○ Choose VCP Drivers and scroll down to the list of drivers.
- ○ Choose the best Windows version for your computer. **To the right is the download as self executable link (see screen below)**
- ○ Click the self executable link and save to your computer.
- ○ Remove the ELM327 interface from the USB if not already removed
- ○ Once the download has completed, run the driver download
- ○ Reinsert the USB interface once the download has completed
- ○ Open device manager again and note the COM port being used under Ports (COM and LPT)
- ○ When connecting to the bike be sure to scroll through the COM Ports in MelcoDiag to the port being used by the interface
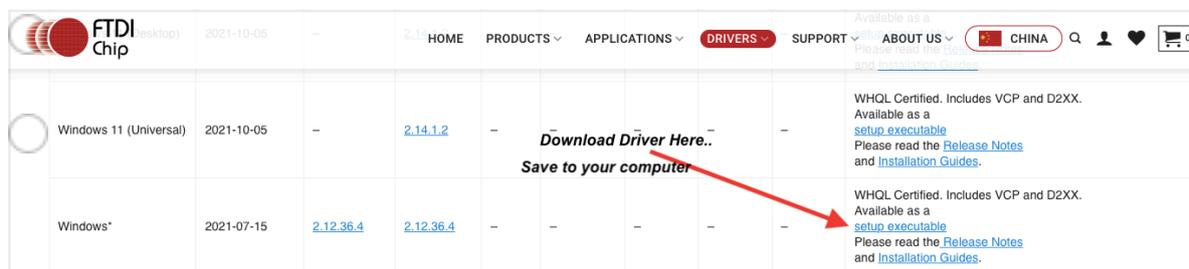
Windows 11 (Universal)	2021-10-05	–	2.14.1.2	–	*Download Driver Here..* *Save to your computer*		–	WHQL Certified. Includes VCP and D2XX. Available as a setup executable Please read the Release Notes and Installation Guides.
Windows*	2021-07-15	2.12.36.4	2.12.36.4	–	–	–	–	–	WHQL Certified. Includes VCP and D2XX. Available as a setup executable Please read the Release Notes and Installation Guides.

The Ducati Melcodiag software can be downloaded from https://jpdiag.akress.com or google Melcodiag.
The Melcodiag forum is a good place to find answers to common issues with using the software , installation etc